

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS													
										A		B		C		D		E		F		G	
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																					
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - L Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii)).	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(vii))							
A	General Protocol																						
	Correspondence, Invoices, Notices and other Communication																						
B	Human Resources																						
	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012							
HR-1	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012							
HR-2	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	05/01/2013							
HR-3	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varaa						10/18/2012	11/18/2012							
HR-4	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varaa						10/18/2012	11/18/2012							
C	Financial Services																						
	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013							
Fin-1	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches														
Fin-2	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013							
Fin-3	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013							
Fin-4	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013							
Fin-5	Cash Management		Linda Doering		Chris DiGillo		Linda Doering		Ron Boches						10/14/2013	11/15/2013							
Fin-6	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches														
Fin-7	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	11/15/2013							
Fin-8	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013							
D	Operations																						
	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013							
Gas Ops-1	Operations Regulatory Support		Tim Deppeveyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012							
Gas Ops-2	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/30/2014	2/28/2014							
Gas Ops-3	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara						1/6/2014	2/6/2014							
Gas Ops-4	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara						5/13/2013	6/13/2013							
Gas Ops-5	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara														
Gas Ops-6	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara						11/19/2013	11/26/2013							
Gas Ops-7	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013							
Gas Ops-8	Quality Assurance/Analysis & Process Improvement		Tim Deppeveyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara						4/2/2013	5/2/2013							
Gas Ops-9	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013							
Gas Ops-10	Gas Meter Operations/Meter Shop		Bryan MacCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013							
Gas Ops-11	Customer Meter Support		Rich MacDonald		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara						10/9/2013	11/9/2013							
Gas Ops-12	Gas Reliability Planning		Chris Brouillard		John Stavrakas		Rich MacDonald	7/12	Daniel McNamara						11/4/2013	12/4/2013							
Gas Ops-13	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						10/28/2012	11/25/2012							
Gas Ops-14	Codes and Standards		Tim Deppeveyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara						11/4/2013	12/14/2013							
Gas Ops-15	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara						11/4/2013	12/14/2013							
Gas Ops-16	Mutual Assistance - Gas Emergencies		Tim Deppeveyer		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/16/2013	2/16/2013							
D.3	Gas Control & Procurement																						
	Gas Control		Norm Gallagher		Tom Ameriege		Chico DaFonte		Tom Ameriege														
Gas Supply-1	Gas Procurement Services - General		Chico DaFonte		Liz Arancio		Chico DaFonte		Liz Arancio						11/21/2013	12/21/2013							
Gas Supply-2	Energy Transactions		Chico DaFonte		Liz Arancio		Chico DaFonte		Liz Arancio						11/21/2013	12/21/2013							
Gas Supply-3	Gas Load Forecasting		Chico DaFonte		Liz Arancio		Chico DaFonte		Liz Arancio						11/21/2013	12/21/2013							
Gas Supply-4	Gas Procurement Consulting		Chico DaFonte		Liz Arancio		Chico DaFonte		Liz Arancio						11/21/2013	12/21/2013							
Gas Supply-5	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arancio		Chico DaFonte		Liz Arancio						11/21/2013	12/21/2013							
	Energy Solutions Delivery & Efficiency																						
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White														
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monqan		William Sherry		Sean Monqan						12/2/2013	12/31/2013							
	Project Management																						
	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012							
Project Mat-1	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	11/15/2013							
Project Mat-2																							
D.6	Health, Safety & Environment (HS&E)																						
	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga /		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-1	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-2	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-3	Environmental Compliance		Gaetan Mercier / Michael Knott		Brian Varaa		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-4	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						11/21/2013	12/21/2013							
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Michele Leone		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012							
HS&E-9																							
	Security																						
	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						3/13/2014								
Security-1	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						11/21/2013	12/22/2013							
Security-2																							
	Supply Chain and Inventory Management																						
	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012							
Supply-1	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013							
Supply-2	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012							
Supply-3	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012							
Supply-4	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner						7/31/2013	8/26/2013							
Supply-5																							
E	Customer Services Support																						
	Call Center Operations		Nicole Harris		Nancy Cianfione	8/12	Bill Sherry		Nancy Cianfione						12/2/2013	12/30/2013							
Customer Svc-1			Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfione / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfione														
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfione						12/2/2013	12/30/2013							
Customer Svc-3	Collections Process Support		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Nancy Cianfione						12/2/2013	12/30/2013							
Customer Svc-4	New Business Administration		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfione						12/2/2013	12/30/2013							
Customer Svc-5	Revenue Protection/Diversion & Investigation														12/2/2013	12/30/2013							
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafione	8/12	Bill Sherry		Nancy Cianfione						12/2/2013	12/30/2013							
F	Regulatory Support																						
	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme						2/6/2014	3/6/2014							
Req-1	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme						2/6/2014	3/6/2014							

Schedule A		Service
	G	Records Management
Records-1		Identification of Books and Records
Records-2		Separation and Transfer of Books and Records
	H	IT Transition Services
IT-1		Business Application Services
IT-2		Collaboration Services (E-Mail)
IT-3		Data Centers
IT-4		Client Services
IT-5		Contracts and Licenses
IT-6		Infrastructure Services
IT-7		Networking Support
IT-8		IS Energy Management Systems (EMS)
IT-9		Security Services

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii)).	Meeting minutes (per Settlement V.C.2 a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(v))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(vi))
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS													
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		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																					
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii)).	Meeting minutes (per Settlement V.C.2 a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(vi))	Disposition of Termination Notice - Confirmation of Termination Date(Signed (per Settlement V.C.2 a.(v))							
A General Protocol																							
Correspondence, Invoices, Notices and other Communication																							
B Human Resources																							
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills							10/18/2012	11/18/2012						
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro							10/18/2012	11/18/2012						
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							4/11/2013	5/1/2013						
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga							10/18/2012	11/18/2012						
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga							10/18/2012	11/18/2012						
C Financial Services																							
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							2/28/2013	2/28/2013						
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches							1/29/2013	2/28/2013						
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches							10/14/2013	11/15/2013						
D Operations																							
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell							5/30/2013	6/30/2013						
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell							11/19/2013	12/19/2013						
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell							10/11/2013	11/11/2013						
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell							6/17/2013	7/17/2013						
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell							12/13/2012	1/13/2013						
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell							12/13/2012	1/13/2013						
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell							2/4/2013	3/4/2013						
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell							11/4/2012	12/4/2012						
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							10/26/2012	11/25/2012						
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell							10/26/2012	11/25/2012						
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							10/14/2013	11/14/2013						
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							10/14/2013	11/14/2013						
Energy Solutions Delivery & Efficiency																							
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White							3/14/2013	4/14/2013						
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monagan		Bill Sherry		Sean Monagan							10/14/2013	11/15/2013						
D.3 Energy Control & Supply																							
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher							1/22/2013	3/8/2013						
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder							1/22/2013	3/8/2013						
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Marjaret Janzen		Chico DaFonte		Marjaret Janzen							1/22/2013	3/8/2013						
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Marjaret Janzen		Chico DaFonte		Marjaret Janzen							1/22/2013	3/8/2013						
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan							3/28/2013	4/28/2013						
Project Management																							
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way							3/14/2013	4/14/2013						
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							10/14/2013	11/15/2013						
D.6 Health, Safety & Environment (HS&E)																							
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012						
Security																							
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Irich		Michael Knott	8/12	Anthony Irich							3/13/2014	3/8/2014						
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Irich		Michael Knott	8/12	Anthony Irich							11/22/2013	12/22/2013						
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico							3/28/2013	5/1/2013						
Supply Chain and Inventory Management																							
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012						
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							11/30/2012	11/30/2013						
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012						
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							11/30/2012	12/31/2012						
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner							7/31/2013	8/26/2013						
E Customer Services Support																							
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone		8/12	Bill Sherry	Nancy Cianfone														
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb		8/12	Bill Sherry	Nancy Cianfone														
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye		8/12	Bill Sherry	Nancy Cianfone														
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		8/12	Bill Sherry	Brian Schuster														
Customer Svc-5	Revenue Protection/Diverstion & Investigation		Nicole Harris		Jeff Martin		8/12	Bill Sherry	Nancy Cianfone														
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone		8/12	Bill Sherry	Nancy Cianfone														
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy		8/12	Bill Sherry	Nancy Cianfone														
F Regulatory Support																							
Reg-1	Regulatory Support - General		ChristAne Mason		Michael Laflamme		ChristAne Mason		Michael Laflamme							2/6/2014	3/8/2014						
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristAne Mason		Michael Laflamme							2/6/2014	3/8/2014						

Schedule A	Service
	G Records Management
Records-1	Identification of Books and Records
Records-2	Separation and Transfer of Books and Records
	H IT Transition Services
IT-1	Business Application Services
IT-2	Collaboration Services (E-Mail)
IT-3	Data Centers
IT-4	Client Services
IT-5	Contracts and Licenses
IT-6	Infrastructure Services
IT-7	Networking Support
IT-8	IS Energy Management Systems (EMS)
IT-9	Security Services

Attachment A

**Monthly Statements (February 2014 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 03/31/2014
Invoice #: 800069671
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

February 2014
January 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,801.48	2,801.48	5,602.96	5,602.96
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	2,801.48	2,801.48	5,602.96	5,602.96
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	4,498.00	-	4,498.00	4,498.00
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	145.88	-	145.88	145.88
Sub Mtnc Programs /Engineering	-	-	-	(2,862.28)	-	(2,862.28)	(2,862.28)
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	310.98	-	310.98	236.53	-	236.53	547.51
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	338.03	5,306.46	5,644.49	5,644.49
Relay & Protection	-	-	-	2,276.93	-	2,276.93	2,276.93
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	35,961.21	-	35,961.21	35,961.21
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	(297.29)	(297.29)	-	-	-	(297.29)
Meter Ops/Meter Shop	-	(1,018.09)	(1,018.09)	-	-	-	(1,018.09)
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	6,177.35	6,177.35	6,177.35
Operations	310.98	(1,315.38)	(1,004.40)	40,594.30	11,483.81	52,078.11	51,073.71
Energy Efficiency	-	-	-	498.04	-	498.04	498.04
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	498.04	-	498.04	498.04
Network Control	-	-	-	16,761.37	-	16,761.37	16,761.37
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	15,559.00	15,559.00	15,559.00
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	16,761.37	15,559.00	32,320.37	32,320.37
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	-	-	-
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	8,557.04	-	8,557.04	8,557.04
Meter Rdg, Billing & Payment Processing	-	-	-	59,904.45	1,904.62	61,809.07	61,809.07

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 03/31/2014
Invoice #: 800069671
Terms: Net 20

Initial Billing for Transition Services Activity: February 2014
Final Billing for Transition Services Activity: January 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Collections Support	-	-	-	4.20	10.45	14.65	14.65
New Business Admin	-	-	-	3,152.59	92.87	3,245.46	3,245.46
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	8,654.43	-	8,654.43	8,654.43
Customer Service	-	-	-	80,272.71	2,007.94	82,280.65	82,280.65
General	-	-	-	5,714.69	168.17	5,882.86	5,882.86
Regulatory Reporting	-	-	-	-	127.86	127.86	127.86
Regulatory Support	-	-	-	5,714.69	296.03	6,010.72	6,010.72
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	73,795.51	(74,073.52)	(278.01)	6,021.61	11,057.71	17,079.32	16,801.31
Collaboration Services	-	-	-	-	-	-	-
Data Centers	6,187.03	507.95	6,694.98	-	-	-	6,694.98
Client services	3,642.77	-	3,642.77	-	-	-	3,642.77
Contracts & Licenses	31,634.81	(18,744.94)	12,889.87	2,531.05	30,661.38	33,192.43	46,082.30
Infrastructure Services	(49,685.63)	(12,871.65)	(62,557.28)	34,365.86	9,284.78	43,650.64	(18,906.64)
Networking Support	8,813.16	3,413.29	12,226.45	-	-	-	12,226.45
EMS/SCADA	5,968.03	871.36	6,839.39	201.40	-	201.40	7,040.79
Security Services	-	-	-	-	-	-	-
IT	80,355.68	(100,897.51)	(20,541.83)	43,119.92	51,003.87	94,123.79	73,581.96
TOTAL	80,666.66	(102,212.89)	(21,546.23)	189,762.51	83,152.13	272,914.64	251,368.41

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report